

## CHRIST CHURCH LILLE

## 2010-11 SURVEY RESULTS

Two surveys were carried out during October/November 2010 – one from the Diocese which looked at demographic details, and the other concentrating on attitudes and opinions.

The complete data and analysis is available on request, but here are the **KEY FINDINGS**

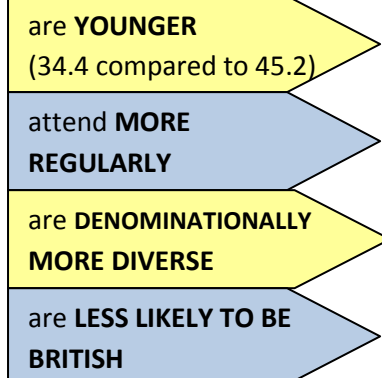
### ATTENDANCE

Between June 2008 and January 2011, overall attendance has been rising steadily (about 50% over that period).

**All services have seen increased numbers:** from the early morning service (9.15), the morning services at 10.30 through to the evening service, the greatest increase can be seen in attendance at the Morning Prayer service.

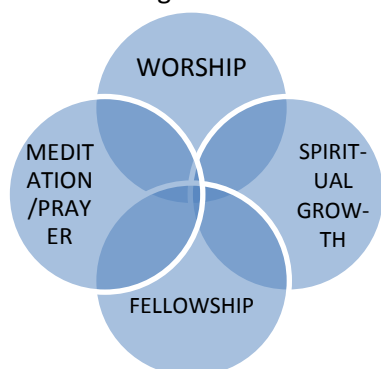
### WHO ATTENDS CHRIST CHURCH?

Compared with other chaplaincies in Europe, people who come to Christ Church Lille:



### WHY COME TO CHRIST CHURCH?

The reasons most often given are:



When people were asked how well CCL delivered, **every activity was rated as being done "very/quite well"**.

But there was a gap between demand and delivery in two areas – *Spiritual growth* and *Helping the wider community*.

### ATTITUDES TO CHANGE

When "Where are we now" and "Where should we be" are compared, no one theme stood out as urgently needing attention.

There are two subjects which people feel strongly about ("good but needs to be even better"):

#### **Being welcoming and Encouraging involvement**

There is a small difference of opinion in one area: on average, people tend to think that CCL is currently "Anglican" but there is a slight tendency towards wanting CCL to be "Interdenominational" in the future.

### GROUPS

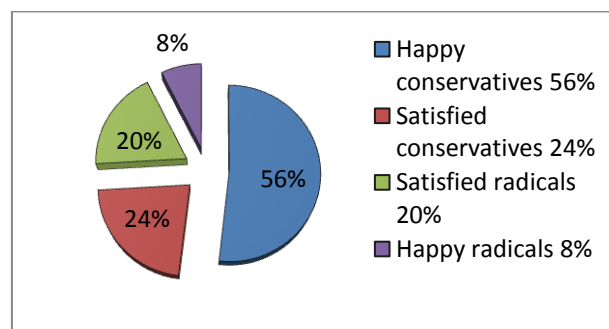
Using the data, and the attitudes expressed, it is possible to group people who come to Christ Church Lille into four main groups:

"Conservatives" want things to remain as they are

"Radicals" want change

"Happy" are very pleased

"Satisfied" are satisfied



#### **Happy conservatives**

*CCL is a core life thing – recognise the need for funding – happy with the programme – need to become more active*

#### **Satisfied conservatives**

*Like tradition but willing to explore and enjoy – split between interdenominational and Anglican*

#### **Satisfied radicals**

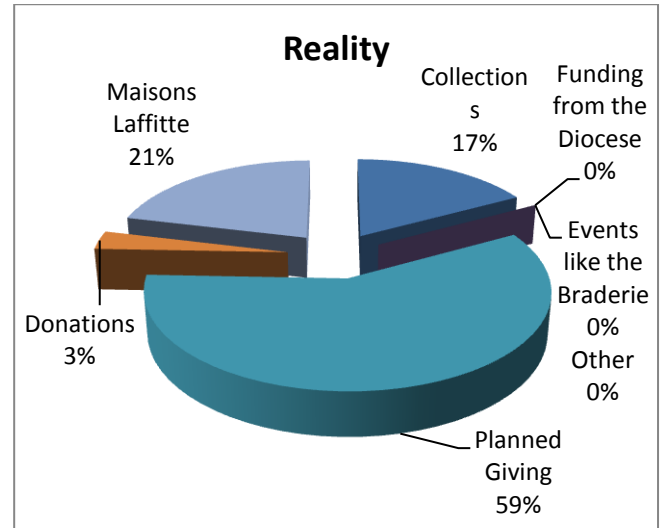
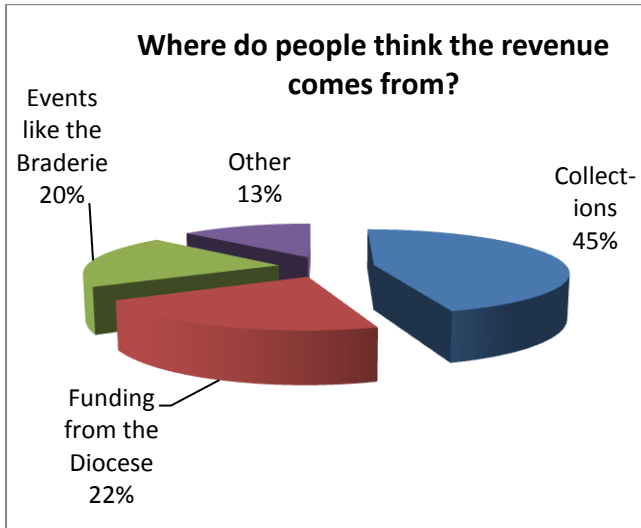
*Want more diversity – want to be more interdenominational – seek radical change counter to majority view*

#### **Happy radicals**

*Want more prayer – want to expand the programme – are willing to participate – need to pull together.*

**FUNDING**

Everyone was asked to say where they thought the money to run our church came from. As you will see from these two pie charts, there is a noticeable difference between what people think and reality.



\* Holy Trinity church in Maisons Laffitte are providing some funding for a period of 5 years, as part of their outreach.  
 \*\* The money raised at the Braderie goes to the Solidarité Anglicane de Lille

So what are the main **CONCLUSIONS**? The results overall are extremely positive, there were very few negative comments. Given CCL's diversity and busy programme – far more than the diocesan norm – this is a good place to be starting from.

<b>Warmth and Welcome</b>	<ul style="list-style-type: none"> <li>• A positive experience</li> <li>• Needs to be exploited (mobilise current members)</li> <li>• Needs to be communicated (attract new participants)</li> </ul>
<b>A Rainbow of members and needs</b>	<ul style="list-style-type: none"> <li>• A wide spectrum of individuals, groups and audiences who show willingness to work together to common goals while recognising different needs</li> </ul>
<b>Anglican / Interdenominational</b>	<ul style="list-style-type: none"> <li>• The results show confusion between these two terms</li> </ul>
<b>Member needs</b>	<ul style="list-style-type: none"> <li>• Spiritual growth and wider community action are key action areas. How can we mobilise more people in these two areas?</li> </ul>
<b>Strategic needs</b>	<ul style="list-style-type: none"> <li>• Attracting new members</li> <li>• Satisfying diversity within a common framework</li> </ul>